

MAWA hot water
Henderson
January 30, 2013

Nat sound open of shower

Residents in Wiley Jackson Hall groaned about a lack of hot water in the building for over a week until facilities solved the issue.

Director of Housing Jimmy Whited advised students to shower in Martin Brock or the King Center for hot water. Junior Wiley Jackson resident Lindsay Baciуска said the hot water issues were a major inconvenience...

Lindsay Baciуска, Junior Wiley Jackson Hall Resident : 12 sec.

“It’s not fair when you’re the person that’s dealing with no hot water and you don’t know why. You’re just being told you can walk across campus and shower, and then walk back to your dorm room, but there’s no explanation.”

Director of Facilities Judy Yoder disclosed the absence of hot water was caused by flooding in the Wiley Jackson Hall basement from excessive rain three weeks ago. Flood water entered the hot water heater and damaged one of the pumps. The pump was replaced and the hot water heater was given time to dry out to restore the hot water.

Residents currently have hot water. The issue was abnormal and is unlikely to reoccur.

Megan Henderson. WEHC.

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